

UNITED AMERICAN'S

2018 SERVICE PERFORMANCE RECORD



TOTAL CLAIM TRANSACTIONS	5,130,397
MED-SUPP CLAIM CHECKS ISSUED	1,716,689
NON-MED-SUPP HEALTH TRANSACTIONS	10,554
CUSTOMER TELEPHONE CALLS HANDLED	739,265
MED-SUPP CLAIMS PROCESSED	3.3 CALENDAR DAYS
ALL POLICIES ISSUED	4.63 CALENDAR DAYS

All information is based on Company records.