

Memo

To: General Agents in New York
From: Charles Mankamyer/Jim Savo
Re: e-App Turning Off in NY

On **Sept. 20**, 2013 the existing ProCare Medicare Supplements e-App will be turned off and will no longer be available for use. All pending ProCare e-Apps will need to be submitted by Sept. 19. On Sept. 20, you must use paper applications until the new e-App is released.

The e-App is being replaced by a new and improved iGO e-App[®] for Medicare Supplements Oct. 1, 2013. To use the new iGO e-App you must have a valid e-mail address and become certified. You can get certified by registering for David Oliver's iGO e-App certification webinar on Sept. 27, using the registration link below.

<https://www1.gotomeeting.com/register/5463867855>

Details about certification will be sent out in the next few weeks.

Special Note

You will need to uninstall the existing e-App from your laptop. You can do this by:

1. Go to 'Start'
2. Click 'Control Panel'
3. Click 'Programs'
4. Click the First UA e-App in the list of programs
5. Click 'Uninstall'

Please contact the Home Office at 315-451-2544 with any questions.

First UA is conducting Training Webinars for newly contracted and all appointed Agents every other Wednesday at 10:00 am CST. Register NOW on www.firstunitedamerican.com/office.

First UA/UA is also conducting live Medicare Supplement Seminars across the nation. Call 1-800-925-6793 to reserve your seat today!