

Memo

To: General Agents in New York
From: Charles Mankamyer/Jim Savo
Re: New e-App Released in NY

Good news! The new and improved iGO e-App[®] for Medicare Supplements was released to First United American General Agents on Oct. 14, 2013. The previous ProCare e-App has been turned off.

Advantages of the iGO e-App

- Write more business faster and easier
- Save time, money, and gas
- Avoid underwriting delays
- Reach more prospects
- Deliver a professional online sales presentation

How Do I Access the iGO e-App?

1. Get certified to use the iGO e-App
2. Log into UAOnline (www.unitedamerican.com/logon)
3. Click the iGO link

How Do I Get Certified to Use the iGO e-App?

1. You must have a valid First UA Agent number and e-mail address to get certified
2. Register for a certification webinar with David Oliver, Director of eApplications
3. Complete the Brainshark Certification Quiz at the end of the webinar
4. Click the iGO link on UAOnline

Note: The iGO e-App link can take up to 48 hours to appear on UAOnline.

How Do I Register for a Certification Webinar?

Click one of the links below and complete the registration form.

Tue, Oct 22, 2013 10:00 AM - 11:00 AM EDT

Registration Web Link: <https://www1.gotomeeting.com/register/119566561>

Wed, Oct 23, 2013 10:00 AM - 11:00 AM EDT

Registration Web Link: <https://www1.gotomeeting.com/register/218375352>

Fri, Oct 25, 2013 10:00 AM - 11:00 AM EDT

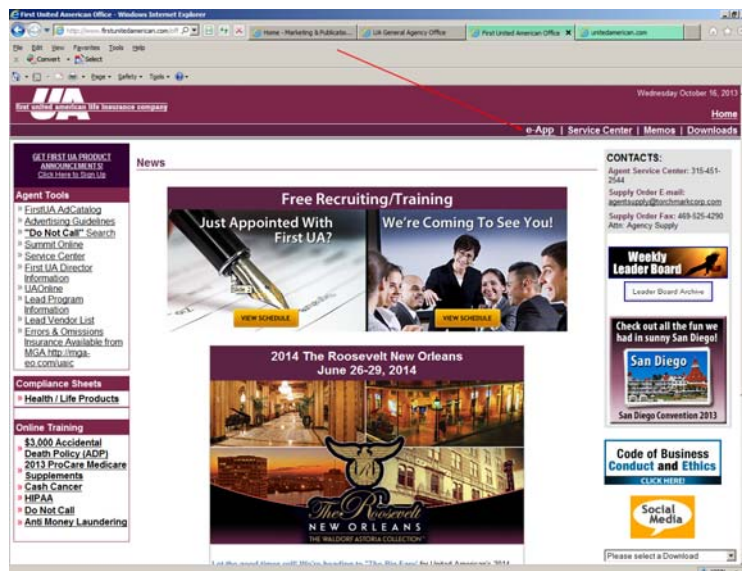
Registration Web Link: <https://www1.gotomeeting.com/register/283562520>

Special Note

You need to uninstall the existing ProCare e-App from your laptop if you haven't already done so. You can do this by:

1. Go to 'Start'
2. Click 'Control Panel'
3. Click 'Programs'
4. Click the First UA e-App in the list of programs
5. Click 'Uninstall'

Also, for your convenience, an 'e-App page' has been added to the First United American General Agent website (see screenshot below). This link provides Certification Webinar dates, FAQs, iPad minimum requirements, a promotional flyer, and much more. Go to UAOnline (www.firstunitedamerican.com/office) to access the e-App page.



Please contact the Home Office at 315-451-2544 with any questions.

First UA is conducting Training Webinars for newly contracted and all appointed Agents every other Wednesday at 10:00 am CST. Register NOW on www.firstunitedamerican.com/office.

First UA/UA is also conducting live Medicare Supplement Seminars across the nation. Call 1-800-925-6793 to reserve your seat today!