first united american life insurance company

Memo

To: General Agents in New York
From: Charles R. Mankamyer, President of General Agents
Jim Savo, FLMI, Vice President of Operations, General Manager
Re: Globe Life Insurance Company of New York Frequently Asked Questions and Important Implementation Dates

As previously communicated, First United American Life Insurance Company will be renamed Globe Life Insurance Company of New York effective January 1, 2017.

Please be advised of these implementation dates for changes to resources you use for supplies and e-App:

eApp
iPipeline (e-App) will shut down at midnight on December 29, 2016, and will not be available for use again until January 4, 2017. Therefore, it is recommended that the Agent finalize and submit any First UA e-Apps no later than December 29, 2016.

Paper Applications
Agents can use paper apps between December 29th and January 4th – be sure to order paper apps now if you plan to sell during this period. First UA applications should be used for applications signed prior to January 1 and Globe Life Insurance Company of New York applications should be used for applications signed January 1 and thereafter.

Compliance Sheets
New York Compliance Sheets will be updated with the Globe Life Insurance Company of New York forms and instructions on December 30, 2016.

Supplies
Automated Supply Order Form and AdCatalog will be will be updated with the Globe Life Insurance Company of New York forms on December 16, 2016.

Click here for our FAQs related to the name change.

Please contact the Home Office in Syracuse at 315-451-7975 with any questions.

First UA conducts free Training Webinars for all appointed Agents. Register NOW on your General Agent website.

We'd also like your most current e-mail address to keep you informed of products, contests, incentives, and important Company information. Call 1-800-925-6793 to update your e-mail address!