



## Memo

**To: General Agents**  
**From: Dave Oliver, Senior Director of Agent Systems & Development**  
**Re: New version of iGo e-App®**

EXCITING NEWS! Effective Monday, September 26, you will see a new and improved version of our iGO e-App®. This latest update keeps us up to date with technological changes in the industry, and is even easier to use for both you and your clients.

This new e-App version will function **exactly the same way as it does now**, so there will be no real need for any additional training. If you are already using the e-App, you will have no problems adapting to the new version:

- Before going out in the field, try doing a 'test' case to become familiar with the new look. Remember, never submit a test case to Home Office.
- If you are already certified to use the e-App, **you will not need to certify again for the new version.**
- Please call me at 352-212-7223 if you have any questions.

If you are not already using our e-App, or even if you'd just like a refresher course, now is the time to see how this sales tool can save you time and money in the busy sales season ahead!

[Click here](#) to view our e-App certification webinar schedule and register for a live training webinar. The e-App is available for Medicare Supplement, Final Expense Life, Juvenile Whole Life, Reserve Fund Annuity, and UA Partners® sales.

United American Agents who have questions can contact Agency Service at 1-800-925-7355.

First United American Agents who have questions can contact the Home Office in Syracuse at 315-451-7975.

Agents can also email [agency@torchmarkcorp.com](mailto:agency@torchmarkcorp.com) with questions.

UA and First UA conduct free Training Webinars for all appointed Agents. Register NOW on your General Agent website.

We'd also like your most current e-mail address to keep you informed of products, contests, incentives, and important Company information. Call 1-800-925-6793 to update your e-mail address!