

UA's Partners Programs Get Personal

Nothing beats having a great **PARTNER**. Now you can offer clients more by combining the ACF Partners program and a UA Medicare Supplement with your personal Agent attention. **PARTNERS** offers "Automatic" Claims Filing PLUS® and a nationwide quality, discount health services program. This extra value helps to keep business on your books.

Fast Claims Relief

Our nationwide ACF PLUS service takes UA Medicare Supplement policyholder claims and files them automatically. Consider these advantages:

- Virtually eliminates claims filing paperwork
- Benefit check for the healthcare provider usually in process before the Medicare Summary Notice form arrives
- Helps to ensure no lost or misfiled claims
- Direct provider payment to all healthcare providers accepting assignment
- Monthly claims statements provided to policyholders whenever claims are paid



Partners Questions and Answers

Q: What kind of services does Partners provide?

A: Enhanced ACF Partners includes discounts on vitamins and nutritional supplements and travel as well as a 24-hour nurse line and emergency travel assistance. It's currently available to *Medicare Supplement customers only*. *Note: As 2000 ProCare rate approvals are received, existing customers currently enrolled in ACF Partners for \$3 will be converted to the enhanced service.*

UA Partners is available to new and existing underage health, Long Term Care and Cancer clients, Medicare Supplement policies in CT, MN and MT as well as new Life customers.

Stand-Alone UA Partners is available to any individual who does not have a UA policy or for life policies not issued with UA Partners.

Q: How do I use Partners?

A: When clients purchase Partners, they'll receive a permanent ID card as well as informational materials that explain the program and how it works. Customers simply present their card to participating providers each time a purchase or appointment is made — discounts are taken immediately.

Q: Are these services available in all states?

A: No. There are some states where these programs are still unavailable.

ACF Partners: . Not available in CT, KS, MA, MN, MT or NY

UA Partners: Not available in KS, MA or NY

Stand-Alone UA Partners: . Not available in KS, NJ or NY

Q: How much does Partners cost?

A: ACF Partners \$3 a month

Enhanced ACF Partners \$5 a month

UA Partners \$3 a month

Stand-Alone UA Partners. \$36 a year

Q: What kind of savings can I expect to receive?

A: There is no set savings with these services; however, through March 2000 customers have saved 23.19 percent on prescriptions alone! Discounts range from:

Prescriptions up to 30%

Mail order pharmacy up to 45%

Dental up to 40%

Eye care. up to 45%

Hearing. up to 45%

Chiropractic up to 50%

Q: What if I have a question or need help?

A: Call 1-800-308-0374 to speak to a customer service representative.