

### ProCare Approvals

A special mailing regarding ProCare Medicare Supplement rates for new business and renewal rate information has been mailed to General Agents in **South Dakota** and **Washington**.

Check your state(s) ProCare rate memo for complete effective date information and cut-off dates for business written with old rates. If you did not receive this notice, please contact the Agent Service Center at (800)925-7355.

### Interest Rate Set

The Lifestyle Annuity new money interest rate for **August** is **5.05 percent**.

Rates will continue to be reviewed and adjusted accordingly.

### Reminder About UA News

**UA News** is published monthly by United American Insurance Company for the dissemination of information to its Agents. It is not intended to be used as advertising material. **Permission must be obtained from United American for reproduction or other use of material herein.**

### Important Partners Reminder

This is just a reminder there has been a vendor change for the Partners' Vitamins and Supplements program. **Policyholders who have been members of the expanded Partners Program for some time may have a handbook with an outdated phone number. The new phone number for ordering vitamins and supplements is (800)838-4584. If you have any questions regarding this program, or you wish to request a vitamin and supplement catalog call (800)308-0374.** All General Agents should verify that existing customers have the correct information for accessing the Vitamins and Supplements program.

### Attn: Iowa Agents

**Please be advised that United American has mailed a letter to Iowa policyholders who were sent the 60-Day Free Offer for UA Partners™ last fall.** If you recall, policyholders who did not have Partners were offered a reduced benefit (\$3/month) program free for 60 days. We have sent a mailing to these policyholders which will verify whether they want to continue the program. ***If they do, they must provide written consent; a form is included on the letter for them to complete and return. If they do not wish to keep the program, they will be refunded the amount paid.***

### Time is Money

Do not waste precious time making phone calls to the Home Office when you can communicate with us anytime of the day. **Visit our Website at [www.unitedamerican.com](http://www.unitedamerican.com), or visit the General Agency Website at [www.uageneralagency.com](http://www.uageneralagency.com).** Both Websites provide you with a link titled "Got a question? E-mail us!" Our Agent Service Center will respond within 24 hours.

### Are You Planning Your Trip?

Picture it — service twenty-four hours a day, people on hand to pamper you and cater to your every need, and a tropical destination awaiting as you sit in the lap of luxury. It is beyond your wildest imagination — it is the **Fun Ship Fascination!**

There are plenty of activities to keep you busy aboard this floating resort, including a full casino, three pools, Vegas-style shows, duty-free shopping and an onboard spa.

Can you see yourself sipping a piña colada by the pool which overlooks the ocean? Are you ready to be pampered?

**All this and more could be yours!** Qualify and this dream could become a reality. Join United American April 19-22, 2002, on **Carnival Cruise Line's Fun Ship Fascination!**



For over a half century, United American Insurance Company has been meeting the public's life and health needs. We are a leader in individual life and health protection. We are totally committed to meeting customer needs through personal one-on-one Agent service and complete Home Office customer support. You can count on UA to do what it says it will do.

[www.uageneralagency.com](http://www.uageneralagency.com)  
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