

# PARTNERS PROGRAM

## Partners Continues Its Vital Service Role

Since the Partners program was first introduced in June of 1996, it has become extremely popular with our customers. The Partners *non-insurance services and quality discounts program* is one of the best bargains on the market today. In fact, through July of this year, customers using the Prescription Drug Plan have saved on average over 23% on prescriptions alone! Starting January 2001, several changes are being made to Partners so that the high level of customer service, which UA customers have come to expect, can continue.

### HERE'S WHAT'S NEW:

**UA Partners™** - available with any United American Life or underage Health product

**Effective 1-1-01 . . . On new business ONLY** the monthly fee increases from \$3 to \$5 and three new features will be added to UA Partners.

- ✿ Applications dated 1-1-01 and received after 1-15-01, will automatically be charged the \$5 Partners fee.
- ✿ UA Partners will now include the following additional features:
  - 24-Hour Nurse Line,
  - Travel Assist (with emergency travel assistance)
  - Savings on Vitamin and Nutritional Supplements
- ✿ Current features are the discounted Prescription Drug Plan, Eye Care Plan, Dental Plan, Hearing Plan and Chiropractic Plan.

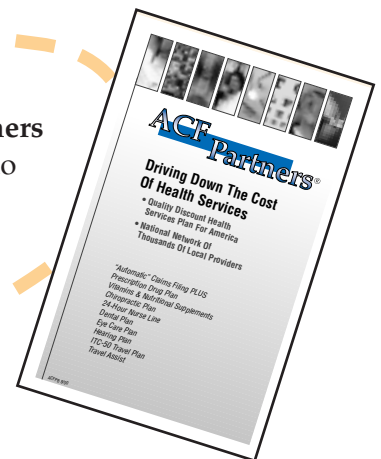


### ACF Partners®

**Effective 1-1-01 . . . A monthly fee of \$6.95 will be charged for the ACF Partners program on all new business.** All **current Medicare Supplement customers** (who have been paying \$5 monthly) will be increased to \$6.95 beginning July 1, 2001.

Notices will go out to customers in June 2001.

- ✿ New business Med-Supp applications dated 1-1-01 and received in the home office after 1-15-01, will automatically be charged the \$6.95 fee.



### ACF®/ACF PLUS®

**Effective 1-1-01 . . . In most states where "Automatic" Claims Filing Service (ACF/ACF PLUS) is available, new business will be charged \$3 per month.** As 2001 rate increases become effective in these states, **the current customer fee will be raised from \$2 per month to \$3 per month.**