

Now Where Did I Put that Policy???

Many Seniors have a designated place to store important documents – birth certificates, marriage licenses, social security cards, insurance policies, property deeds, investment documents, etc. But, like most of us, they still misplace them from time to time. It could be the result of a house fire, a move, or a “Senior Moment.” Whatever the reason, losing or misplacing a United American Medicare Supplement policy will not cause concern for your customer. Lose a policy? We’ll issue a Lost Policy Certificate to the customer in its place.

Instead of being issued a whole new policy, UA will issue them a Certificate with all the general information they need should they have a coverage question or claim. The Certificate lists the policyholder’s name and date of birth, policy effective date, premium amount, type of Med-Supp coverage, and coverage details. Should the customer find the lost policy, he or she need only return the Certificate to the Company.

Providing Lost Policy Certificates for our Med-Supp policyholders is just one more way we go the extra mile for our Seniors!

united american insurance company
PO Box 8680 • McKinney, TX 75070 • (972) 529-5085 • www.unitedamerican.com
If you prefer to correspond by email, send your email address and policy number to PolicyService@unitedamerican.com

000000000 **LOST POLICY CERTIFICATE**

Polly C. Holder
1111 Hudson Way
Herbel CO 00000

This certifies that the policy described below has been issued by United American Insurance Company. It does not change or modify the terms, benefits, and provisions of the policy in any manner. At the time of a claim for benefits under the policy, this Certificate may be submitted as evidence of coverage in lieu of the actual policy.

This Certificate creates no liability on the part of United American Insurance Company other than as specified under the actual policy. Termination of the coverage provided under the actual policy for any reason will terminate this Certificate.

Policy Number	Policy Date	Premium
000000000	12/15/1996	\$134.50 Monthly

Insured Polly C. Holder Date Of Birth 10/29/1931

Type of Coverage - Medicare Supplement

Plan F - We pay the Part A Deductible. We pay the Hospital Coinsurance beginning with the 61st day of confinement, and we pay Medicare eligible expenses for 365 days after exhaustion of Medicare benefits. We pay the blood deductible. We also provide Skilled Nursing Facility benefits.

Plan F - In addition to the Part B Deductible, we pay the Coinsurance... the Medicare APPROVED expense less Medicare's payment. We also pay for charges in excess of the APPROVED expense.

This Certificate is issued on the basis of your notice to us that the policy described above has been lost or destroyed. It is understood that this Certificate will be returned to United American Insurance Company if the policy is found.

Sherry Hutchinson Secretary
Vern D. Herbel President

Although Lost Policy Certificates are currently available only for Medicare Supplement policies, UA hopes to eventually make them available for life and health plans too. We'll keep you posted.