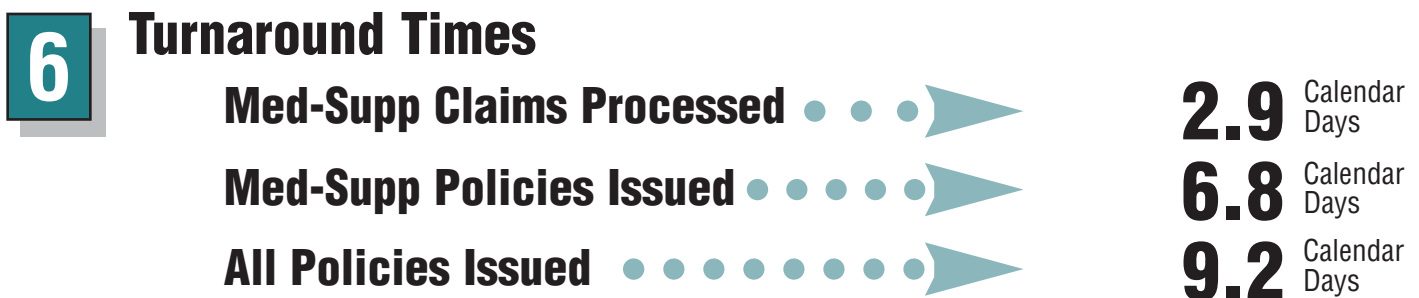


UA's 2002 Service Performance Record



All information was based on company records at press time.