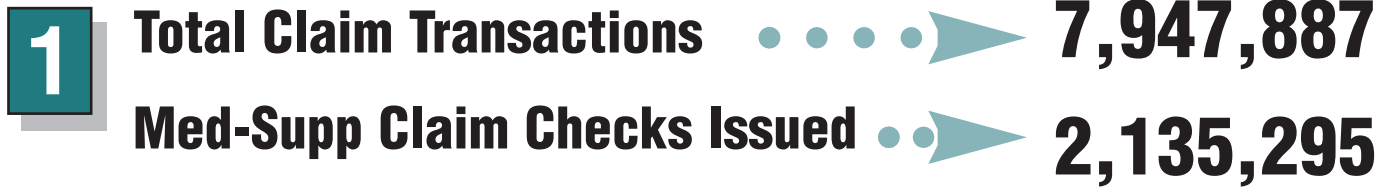


UA's 2000 Service Performance Record



Turnaround Times at Press Time