# **Stability & Service**

# **Make UA's ProCare Policies Second to None**

# Ten Reasons To Buy

#### **Stability of Premiums**

- UA establishes premiums based on actuarial assumptions, not based on the competition.
- If a policy's price is based on the competition, it may be too low to pay claims AND operation expenses.
- 65 percent Loss Ratio: For every dollar of premium, 65 cents must go back to the policyholder in the form of a claim.
- Rapidly and frequently increasing rates can lead to 'anti-selection.' The healthy people cancel their policy and the sick people have to keep it. The insurance company is then left with a smaller number of insureds and a greater proportion of sick people. Some companies have stopped selling Medicare Supplement policies because of this.
- In short, UA's pricing is good for the Company, the customer and the agent.

## **Ratings** (Except Kansas)

 Across the board (Weiss Ratings, A.M. Best and Standard & Poor's), United American has some of the highest ratings of all companies writing individual Medicare Supplements.

A.M. Best	A+ Superior
Standard & Poor's	AA Excellent
Weiss Research	A- Excellent

# **Local Agents/Branch Offices**

- The Agent is there in the policyholders' city or state to take care of special needs and to answer specific questions.
- Services provided are not through an 800 number 1,000 miles away in some other state. UA is committed to serving seniors in each policyholder's area with personal Agent Service.

## **Commitment to Senior Life/Health Market**

- UA has more than 50 years of service in the senior health
- UA doesn't try to be everything to every person we try to be the very best for our seniors.

#### **Guaranteed renewable**

- All individually issued Medicare Supplement policies are Guaranteed Renewable.
  - As long as the policyholder pays the premium, UA can never cancel the policy no matter how sick a policyholder gets.
  - With a UA policy, the insurance provider never changes. As long as it's a UA policy, UA will handle the claims directly.

#### "On the spot" qualification

• UA's applications include "yes" and "no" underwriting that allows the Agent to know immediately whether the prospect will qualify for the policy.

## No waiting periods for pre-existing conditions

• If you are replacing another health policy or if it is during open enrollment, there are no waiting periods for coverage to be effective from the issue date.

#### "Automatic" Claims Filing

 Helps to insure that claims are paid to our Medicare Supplement policyholders quickly, accurately and without paperwork hassles.

#### **Your Choice of Doctors and Hospitals**

• Policyholders can go to any Medicare approved hospital or participating physician to get the treatment THEY choose.

# **Access to discounts** on Drugs and Services

- With UA's Partners program, policyholders have enjoyed an average savings of more than 20 percent in 2000 when filling a drug at a participating pharmacy.
- Also included in the program are discounts on vision, dental, hearing and chiropractic care, nutritional supplements, travel and a 24-hour nurse hotline.