



The eService Center, which was designed for policyholders, is also very beneficial for Agents. It's a great selling tool you can offer your prospects that will set United American apart from other providers. Many providers have websites, but few provide one as user friendly and interactive as ours.

Benefits to Policyholders Using the eService Center

- Review policy information at any time
- Get information when premiums are due
- Get a duplicate copy of their premium notice
- Register to have their premiums paid via bank draft
- Provide updated address and phone information to the company
- Check the status of a Medicare Supplement claim
- Get "Help" navigating the eService Center if needed

Utilizing the eService Center is an interactive way for policyholders to communicate with the Home Office and a method to improve our already outstanding customer service. Policyholders can still do the same things they've always done via phone and fax. We're just giving them another option — to do it electronically, at any hour of the day or night.