

## Partners Continues Its Vital Service Role

Since the Partners program was first introduced in June of 1996, it has become extremely popular with our customers. The Partners *non-insurance services and quality discount programs* are one of the best bargains on the market today. In fact, through July of this year, customers using the Prescription Drug Plan have saved on average over 23 percent on prescriptions alone! Starting January 2001, several changes are being made to Partners so that the high level of customer service, which UA customers have come to expect, can continue.

### HERE'S WHAT'S NEW:

**UA Partners™** — available with any United American Life or underage Health product

**Effective 1-1-01 . . . On new business ONLY the monthly fee increases from \$3 to \$5 and three new features will be added to UA Partners.**

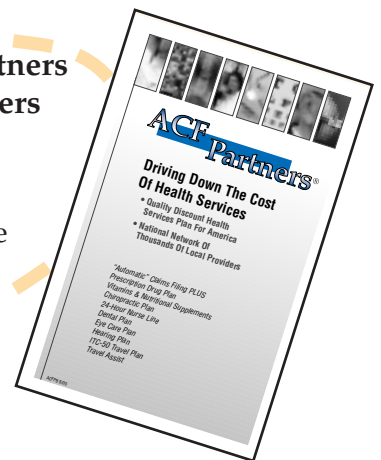


- ✦ Applications dated 1-1-01 and received after 1-15-01, will automatically be charged the \$5 Partners fee.
- ✦ UA Partners will now include the following additional features:
  - **24-Hour Nurse Line,**
  - **Travel Assist** (with emergency travel assistance)
  - Savings on **Vitamin and Nutritional Supplements**
- ✦ Current features are the discounted Prescription Drug Plan, Eye Care Plan, Dental Plan, Hearing Plan and Chiropractic Plan.

### ACF Partners®

**Effective 1-1-01 . . . A monthly fee of \$6.95 will be charged for the ACF Partners program on all new business. All current Medicare Supplement customers (who have been paying \$5 monthly) will be increased to \$6.95 beginning July 1, 2001. Notices will go out to customers in June 2001.**

- ✦ New business Med-Supp applications dated 1-1-01 and received in the home office after 1-15-01, will automatically be charged the \$6.95 fee.



# BUZZ



### ACF®/ACF PLUS®

**Effective 1-1-01 . . . In most states where "Automatic" Claims Filing Service (ACF/ACF PLUS) is available, new business will be charged \$3 per month. As 2001 rate increases become effective in these states, the current customer fee will be raised from \$2 per month to \$3 per month.**