

March 2008

THE NEWS AND IDEAS MAGAZINE FOR UA'S BRANCH OFFICE DIVISION.

Honor the Past ... and Embrace the Future!











Convention Update

Pack those bags for Puerto Rico! ... pg. 4

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Worksite Update Changes are in place for UAatWork. ... pg. 9









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UNITED AMERICAN

For more than a half century, United American Insurance Company has been meeting the public's life and health needs. We are a leader in individual life and health protection. We are totally committed to meeting customer needs through personal one-onone Agent service and complete Home Office customer support. You can count on UA to do what it says it will do.

www.uabranch.com www.unitedamerican.com HOME OFFICE (972) 529-5085

VISION

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ATTN: ALL AGENTS RATE APPROVALS

FLEXGUARD PLUS/FLEXGUARD A special mailing regarding rate approvals for

FLEXGUARD Plus and UAatWork FLEXGUARD (GSP2) is being sent to Branch Agents working in California (0% increase), Delaware, and Illinois.

The new rate effective date is April I.

As new rate approvals for FLEXGUARD *Plus* are received, the Home Office will no longer accept individual FLEXGUARD (IAGP) applications in those states. FLEXGUARD (GSP2) will be available only for UAatWork.

Be sure to update your supplies for individual sales to FLEXGUARD $\mathcal{P}\textit{lus}.$

PROCARE

A special mailing regarding **ProCare Medicare Supplement** rate approvals for new business and renewals is being sent to Branch Agents working in **Delaware, Georgia, Illinois, Iowa, Oregon, Rhode Island, Tennessee, and Texas**.

The new rate effective date is April I, in these states, except Texas, where it is April 15.

E-MAIL INFORMATION REQUEST SYSTEM

The Home Office requests information from Agents when there is a discrepancy between the responses provided on an application and the results of a **Quality Assurance Call (QAC)** pertaining to that application. Requests for information have been sent in paper format. Going forward, requests will be sent in electronic format via e-mail to all Agents via their Branch Managers.

This new electronic format will be more efficient. Here's how it works:

The Home Office e-mails the request for information to the Agent's Branch Manager.

The request for information generates from respond@torchmarkcorp.com and contains the subject line: UNITED AMERICAN INFORMATION REQUEST FOR [AGENT NAME].

The e-mail includes attachments that the Agent may need to review in order to respond to the request for information. The request contains specific questions regarding the Agent's recollection of the application process.

The Branch Manager forwards the e-mail to the Agent. The Agent must respond to the e-mailed request by reply e-mail within seven calendar days. If the Agent does not respond, the request for information is referred to Sales Administration for final resolution.

Agents may also receive requests for information from UA's complaint-handling unit and are expected to comply with those requests as well.

ATTN: CALIFORNIA AGENTS

In compliance with the Centers for Medicare and Medicaid Services, a special mailing regarding new application forms, outlines of coverage, and replacement notices for **ProCare Medicare Supplement** policies is being sent to Branch Agents selling in **California**.

Effective immediately, all Agents writing Med-Supp business in California are required to use the **MAI4(04) application**. As previously communicated, applications written on the MAI3 on or before March 15, must be received in the Home Office no later than March 30. The Home Office cannot accept applications on the MAI3 application dated March 15 or later.

Go to **www.uabranch.com/services** to select the California compliance sheet and download applications, brochures, outlines of coverage, replacement forms, and rates.

ADVERTISING UPDATE

I. United American **prohibits charts or lists of product rates** used in advertising. Ads may include specific references to rates, but rates must include the product, state, age, gender, and payment mode. For example:

FLEXGUARD $\mathcal{P}\!\mathit{lus}$ (GSP2, RT10, SWL)) rates as low as \$94 a month*

*Texas rate for 35-year-old male on monthly payment mode

2. UA prohibits ads with comparisons to other companies/competitors' products, ratings, benefits, services, etc.

3. Products mentioned in an ad must be clearly identified by policy type and policy form number. Proper disclaimers and advertising form numbers must also be included.

4. All Medicare Supplement ads must include the Medicare disclaimer in no smaller than 10-point type: United American Insurance Company is not connected with or endorsed by the U.S. government, the federal Medicare program, Social Security, or any other government agency.

5. All ads must include the standard solicitation statement: These policies have limitations and exclusions. This is a solicitation for insurance, and you may be contacted by an Agent representing United American Insurance Company.

INTEREST RATE SET

The **Lifestyle Annuity** rate for **March** is **3.90 percent** and for **April** is **3.70 percent**. Rates will be reviewed and adjusted accordingly.

The **Deposit Fund Rider** new business interest rate for **2008** has been set at **3.00 percent**.

EDITOR'S PAGE

PERSPECTIVE



Andrew W. King President and Chief Marketing Officer

Looking Ahead ...

To what? The future, of course! United American is fully prepared to meet any challenges that lie ahead! We have outstanding products, a dynamic field force to market them, and a facility that is second to none. The new Torchmark building is complete, and some of UA's Home Office Departments have moved into new, expansive facilities. Our center spread this month gives you a visual idea of the scope of the new building and the intrinsic value it brings to our Home Office employees, field force, and ultimately our policyholders.

Bottom line – we want to provide the best possible support to the field. The addition of this new facility is a big step in that direction. The building's state-of-the-art technology and the addition of much-needed office and conference space allows the Home Office to operate more efficiently, which translates to more efficient operation for you, our Agents, Unit Managers, and Branch Managers.

During the past few years, United American has worked tirelessly to give you the products that your customers want and need. Our UAatWork voluntary benefits line, Medicare Supplements K and L, FLEXGUARD, FLEXGUARD *Plus*, and the Fundamental Life Series have all been created and designed to fill a critical need for affordable health and life products.

With the recent addition of the Foundation Signature Series (MMGAP) and its upcoming release for worksite, we will give our product line a new dimension. Why is the Foundation Signature Series such an important addition to UA's portfolio? It's an innovative catalyst as a product that does much more than other products. Selling Foundation Signature Series to your prospects facilitates positive results that can reach beyond the sale.

Your prospect purchased a major medical policy from another insurer with a relatively high deductible to keep his/her premium as low as possible. You sell the prospect the affordable Foundation Signature Series to help cover the deductible, copayments, and coinsurance required, but not covered, by the prospect's major medical policy. The customer has more insurance coverage and affordable premiums, which may free up resources for additional insurance or out-of-pocket expenses. Another prospect purchased a low deductible, high premium major medical policy from another insurer but decides to switch to a higher deductible, lower premium policy. You sell the prospect the affordable Foundation Signature Series to help cover the higher deductible, copayments, and coinsurance. The prospect pays considerably less premium for both policies than he/she would for only a lower-deductible major medical policy.

The result in both cases? You have one (or maybe several) happy and appreciative customers! By paying more affordable premiums, they may have resources to purchase additional coverage for accident, life, cancer, or critical illness. But, do you encourage them to take all that savings and purchase additional coverage? ABSOLUTELY NOT!! You leave one-third to one-half of those savings on the table for them to keep or use for out-of-pocket expenses not covered by either their major medical policy or their Foundation Signature Series. Leaving money on your customer's table helps both you and your customer grasp several important concepts:

- They made a very wise decision when they purchased the Foundation Signature Series.
- You really want them to save money and are helping them do it ... even if it means less money in your pocket short term.
- Persistency will improve on all products for higher renewals long term.

The sizzle in the Foundation Signature Series is not selling the product; it's the result it brings your customer. SAVINGS! A policyholder who saves money and has an Agent who really cares that he/she saves money, will be a policyholder for life!

Everything the Home Office does and any decisions it makes must be good for the Company, the Agent, and the policyholder. If it's not good for everyone, we don't do it. Offering the Foundation Signature Series is one of the smartest decisions UA's ever made. Don't you agree?

We Celebrate Because We CARE!!

Top producers of United American and their guests gather together for three days of fun and fellowship every year. We eat, drink, pat each other on the back, and generally have a rollicking good time ... and we do it in the most spectacular locations on the planet.

But Convention is more than fun and fellowship. It's an opportunity for United American to show you it *CARES*. The welcome reception, the awards banquet, the trophies, and special activities let you know how much the Company values you and your contribution to its success. **Your hard work makes all of it possible!**

Does recognition matter? ABSOLUTELY! It's one of the four most sought-after components of a satisfying job.

- Camaraderie Working as a team toward a common goal with rapport between team members is crucial to success in any organization. United American's environment fosters open communication between management and Agents and offers sincere interest and support from management and the Home Office team.
- 2. Achievement Agents must feel that what they do has value and purpose for both themselves and their organization. Carriers like UA, who encourage success and achievement, develop a culture where Agents thrive and know they are valued.
- 3. Recognition Acknowledging success should be standard in every business. United American handsomely rewards those who achieve Company goals and creates an atmosphere where Branch Managers, Unit Managers, and Agents feel appreciated for their contributions.
- 4. Equity Appropriate compensation for achievement is in the very fabric of our Company. Every Agent who joins UA has the same opportunity for success. The playing field is even, and the rest is up to you. We understand that our Company is only as successful as you are, and we are honored to acknowledge your achievements each year at Convention.

The warm temperatures and luxurious surroundings of the fabulous **Rio Mar Beach Resort & Spa, a Wyndham Grand Resort,** are waiting to welcome our qualifiers and their guests.

ENJOY THREE AMAZING DAYS IN PARADISE! YOU EARNED THEM!

Visit the resort's website at http://www.wyndhamriomar.com to see what this amazing property offers!

He's Spreading the United American Opportunity!



Jay Politi

WE WANT YOU! Jay Politi's mission is to make recruits want United American too! Jay recently joined the United American team as *Coordinator of Recruiting and Branch Expansion*. He exudes warmth, friendliness, and a general enthusiasm for life!

Jay attended college on a football scholarship, but a knee injury ended both his football and college careers at the age of only 20. Jay then opened his first business – a fitness center, which he eventually expanded to five locations. After he sold them, he turned his obvious talent for sales, business growth, and expansion to other companies. In one location, Jay grew the company's five original outlets dramatically in a short period of time. Recalls Jay, "It was the constant application of recruiting and training that allowed for the proper growth."

How did Jay find his way to United American? Andy King, UA President and Chief Marketing Officer, met Jay at a United American Branch recruiting seminar Andy conducted in 2005. Jay's recruiting skills were evident from the

beginning. The seminar, which had 117 attendees, resulted in 12 new long-term producers, eight of whom were recruits Jay had scheduled. New recruit activity opened the door to future management opportunities for Jay and others to become Unit Managers to train the new recruits and to fully implement the training systems in place.

When Jay and his Branch Manager relocated to another Branch, Jay applied the same high recruiting and training systems. Jay eventually oversaw 100% of the recruiting. Within a few months, that Branch was regularly achieving top production numbers nationwide. This success was due to the fact that Jay had "implemented an accountability and promotion system that had everyone recruiting and producing – all at the same time."

In September 2006, Jay opened his own Branch and by the end of



the year he and his team had recruited 155 people in five states with production exceeding \$100,000 per week. In February 2007, Andy King invited Liberty National Directors, Council of Champion members, and several select Branch Managers to travel with him to Chicago to view the system. In one of the recruiting sessions Jay held, he hired 17 of the 19 people who attended. Those attendees were sold, as were those observing, so Andy asked Jay to join the Liberty T.E.A.M.

For the past year, Jay has been honing his sales and recruiting skills working with our sister Torchmark Corporation Company, Liberty National. In addition to his responsibilities at Liberty, Jay is now on board with United American in the same capacity and is hoping to achieve results that will help our Company experience the kind of growth of which it's capable. To reach that goal, Jay believes in giving everyone who wants to succeed the opportunity to do so, using honest, straightforward communication. He doesn't mince words. He speaks the truth and gets results! Says Andy King, "Jay knows that our 'expansion systems' applied on a large scale achieve tremendous success for everyone who accepts that belief. Jay implements large-scale concepts as well as anyone with whom I have ever had the pleasure to be associated in my career. I am ecstatic that Jay agreed to join our team for yet another 'Quantum Leap' to share our outstanding vision for the brightest possible future for United American.''

Welcome back, Jay!

• GROWTH IS GOOD

With the expansion of Torchmark's headquarters in McKinney, there is now 75,000 square feet of space for future growth. But what does the growth at Home Office mean to our Agents? It means that there are now 840 McKinney-based employees centrally located to provide quality customer service to you and our policyholders. It means increased efficiency as the result of consolidating several departments at one location. It also means United American has office space to accommodate Agents visiting McKinney for meetings, training, and other events. And lastly, it attests to our Company's strength and stability.

THE EARLY YEARS

United American had one employee when it began in 1947 — C.L. Dunlap, Founder and President. During the first year of operation, two more people came on board — W.H. Coleman Jr., a CPA, and Kay Holt, their secretary. A little later, they were joined by J.A. Graham, then R.B. Donovan in 1951. This team of leaders charted a course of step-by-step development and expansion.

During those first few years, the Company relocated to several office buildings to accommodate growth. In 1955, United American moved into The Insurance Center, located in downtown Dallas. *The News Flash*, UA's magazine in 1954, reported "The Insurance Center would be air conditioned." With summer temperatures in Dallas often above 100 degrees, air conditioning was good news.

United American initially occupied space on the second floor of The Insurance Center and leased the rest to other insurance tenants. However, as the Company grew, it expanded into the previously leased space until there was nowhere else to go, except to a larger facility.

ON THE MOVE AGAIN

In 1976, the Company began searching for a new Home Office to accommodate its 400 employees. Within a year, staff started transitioning into the East Park Building in Dallas.

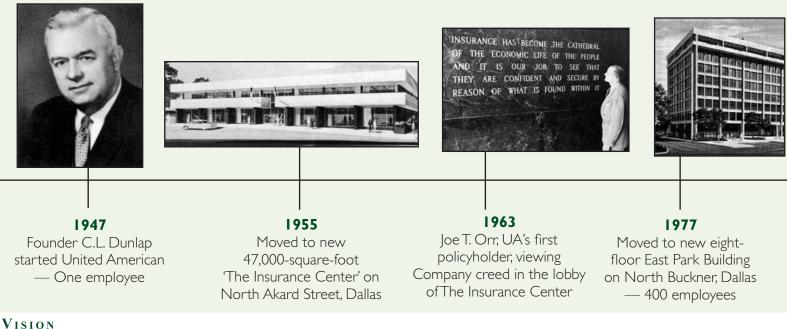
Twenty years later with 500 employees, it was time to move again. Now a Torchmark Corporation Company, United American realized space for future growth was essential, so in 1996 the Company moved 30 miles north of Dallas to McKinney.

Ten years later, in 2006, Torchmark announced the relocation of its corporate headquarters from Birmingham, Ala., to McKinney. Torchmark's new 150,000-square-foot building was built on 18 acres adjacent to United American's 140,000-square-foot Home Office. Construction was completed December 2007.

LOOKING AHEAD

We've come a long way since our humble beginning of just one employee back in 1947. Growth is good and a sign to you and our customers that we'll be here when you need us.

UNITED AMERICAN TIMELINE



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COMPANY GROWTH





Exteriors of the new Torchmark building











2007 Torchmark's expansion – 150,000-square-foot corporate headquarters completed in McKinney

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Looking for Leads in ALL the Right Places!

United American has easy access to quality leads through the Lead Management System (LMS) and the host of lead vendors with whom we work. But, there are other ways to find quality leads, which can be profitable for you. They may take additional time and effort, but the results can be just as satisfying!

Referrals: There is no better way to generate a new lead than via referrals from an existing customer, so always ask for referrals immediately after giving the prospect a no-cost offer. Don't wait until your sales presentation is over because you won't close every prospect. How you ask for those referrals, however, may affect the response you receive. If you say, "Do you know anyone else who needs insurance?" you are essentially asking the customer not only for names, but to make a judgment about the needs of other individuals. A better question to ask may be, "Who else would you like me to present this no-cost offer to on your behalf?" or "Do you belong to any professional or community organizations whose members might have needs similar to your own?" or "Are you acquainted with any of your neighbors on this street?" In this way, you are not asking your customer to make any kind of judgment, but only to give you names. It takes the pressure off the customer, yet gives you the information you want.

Networking: It can be as simple as handing your business card to your dry cleaner along with your suit. Take advantage of all the people and situations with which you routinely come into contact. Friends, neighbors, other soccer parents, your auto mechanic, your daughter's scout leader, etc., can all be potential customers for you or provide you with the names of others who may be. Join social and community organizations to put you in closer proximity to potential leads. Always keep your business cards handy and remember, EVERYONE IS A POTENTIAL LEAD!

Sharing Leads: Do you have family members or friends in sales? Maybe your brother-in-law sells carpeting or your cousin is in the printing business. They visit daily with customers as you do. Ask if they would display your business cards on their desk along with their own. They know you personally and can recommend you as a quality individual with whom to do business. Not everyone needs carpeting, but almost everyone needs insurance!



Canvassing: When you're finished with a sales call in a neighborhood and have time to spare before your next appointment, knock on a few other doors, introduce yourself and let them know what you are selling. Most people know their neighbors on either side and directly across the street, so knock on the doors that form a 'T' with the prospect's home you just left. That allows you to mention that individual's name for added credibility. Even if you don't speak with another lead, you can leave a business card and maybe a product brochure under the door mat.

Trade Shows, Exhibitions, Fairs: Since industrysponsored shows generally attract the middlemen rather than end-users, consumer shows are your best method to make contact with leads and potential prospects. You have the opportunity to meet people face-to-face, explain aspects of United American's products, and give attendees enough time and attention to determine if they are viable prospects. Include a promotional drawing of some type and you have an easy and affordable way to find potential prospects.

Obtaining quality leads can be as hi-tech or as homespun as you want it to be. Why not try it both ways?

Source: www.dirjournal.com/guides/how-to-qualify-sales-leads-prospects/

WORKSITE UPDATE

What's New for UAatWork?



To provide higher-quality service to UA's Worksite Division, Mike Burns, Vice President of Worksite Sales, recently announced important administrative and marketing changes. These changes are improving United American's administrative and marketing efficiency, which will, in turn, improve the overall quality of the worksite sales process and ultimately your persistency.

MIKE BURNS Vice President Worksite Sales

Billing Procedures and Billing Programs To increase sales and become more competitive, the following changes went into effective Jan. 1:

- **I.** Minimum case size for worksite is 10 full-time eligible employees with a minimum of seven applications.
- Prospects with fewer than 10 eligible employees are only sold on an individual bank draft or direct bill.
 We no longer use the List Bill options. A worksite case is either Section 125 or payroll deduction.
- **3.** The acceptable turnover rate for a prospect is changed to 25 percent. This eliminates many businesses with high turnover rates, which have been undermining persistency.
- 4. Mike Burns (*mburns@torchmarkcorp.com*) will consider via e-mail any case written, or any agreement signed, with an employer or case on the ineligible or preapproval-needed list. Without Mike's approval, the case will be rejected.
- **5.** Procedures to help expedite case setup and ensure smoother submission are also being instituted.

UA also is creating a simplified worksite manual, which will combine guidelines for both Section 125 and payroll deduction.

By implementing these changes to worksite marketing, United American can shift its mentality to accommodate not only the sale of individual health and life policies but also the millions of employees who are crying out for the stability and value voluntary benefits can provide.

United American has an exciting opportunity to succeed in the worksite market. We have an outstanding product portfolio and a talented team of Agents to promote it. Writing business that is Section 125 related will go a long way to hitting our stride in worksite and creating outstanding persistency.

TIPS FOR UAatWORK SUCCESS:

- Encourage decision makers to be involved Decision makers should be actively involved in the entire sales process. It saves time, questions, and confusion later.
- Focus on features and benefits Educate your prospects about the features and benefits that are relevant to them, but don't get so detailed that they become confused. Remember, focus on the value United American can offer them!
- Keep the prospect involved Open-ended questions help prospects express feelings and confirm understanding. Creating agreement with them one step at a time builds a firm foundation for closing the sale and gives them responsibility for the final decision.
- Be alert to buying signals Physical signals include leaning forward and listening intently. Verbal signals include questions such as "How soon after I sign will I be covered?" Comments that indicate employees are in an accepting frame of mind may mean they are ready to buy. Watch and listen!

Source: www.advisortoday.com/resources/sellbenefits.html





PRESIDENT'S CLUB 1-10

Through February 2008, the following producers represent the Top Agents, Unit Managers, and Branch Managers with the highest net annualized premium for the year. To be listed here, you must have a Quality of Business rate of at least 60% as determined by the 4th month persistency report (or Decline/Cancellation rate of less than 25% from the convention report if no QOB rate is available), be above minimum standards, have a credit balance on your personal account (Branch Managers must have credit in the Z account as well), and have growth of inforce premium over 12/07.

BRANCH MANAGERS

- 1. Greg Gorman Branch 86 \$631,182
- 2. Peter Schettini Branch 39 \$601,708





3. Chris Villwock Branch K4 \$461,507



 4. Cody Webster, Branch M5
 \$421,431

 5. John Kampling, Branch 32
 313,948

 6. Jason Everett, Branch N1
 298,620

 7. Tim Joyner, Branch R3
 237,335

 8. Keith Cleveland, Branch A1
 197,323

 9. Michael Kiser, Branch P7
 196,930

 10. John Rundloff, Branch H5
 195,651

"Failure is only postponed success as long as courage coaches ambition. The habit of persistence is the habit of victory."

– Hubert Kaufman (1878-1947) newspaperman and poet

UNIT MANAGERS

- 1. Tanner Smith Branch F8 \$345,090
- 2. Grecia Joyner Branch R3 \$237,335



3. Nicholas Boeschen Branch 39 \$236,716



 4. Ed Holbrook, Branch K4......\$235,682

 5. Ashley Frieden, Branch 40.....211,924

 6. DeRoy Skinner, Branch 66.....203,587

 7. Garridy McEwen, Branch 69.....188,394

 8. Alan Hall, Branch 86.....187,929

 9. Chad Lane, Branch 6

 10. Richard Byrd, Branch 74....178,798

AGENTS

1. Annette Doyle Branch 39 \$168,920



2. John Devenyns Branch 66 \$157,933



3. Robert Carter Branch N7 \$82,088



 4. Matthew Johnson, Branch 50
 \$80,984

 5. Kevin Fackler, Branch C9
 80,160

 6. Kelly Paterson, Branch N9
 79,261

 7. Wanda Jackson, Branch 18
 73,236

 8. Joshua Roberts, Branch 20
 68,849

 9. John Cox, Branch 38
 66,379

 10. Connie Funchion, Branch H1
 65,162

HONOR CLUB 11-20

UNIT MANAGERS

11. Everett Cape, Branch 32 \$165,780
12. Peter Guilfoyle, Branch 33 165,449
13. Peter McCartney, Branch K6156,851
14. Nicholas Vanlangendonck, Branch B8 156,812
15. Kelly Henry, Branch H1 156,486
16. Sean Valley, Branch K6 155,008
17. Brian Fowler, Branch 86 149,898
18. Donald Arnett, Branch C9 141,682
19. Anousone Chanthavixay, Branch 33 141,610
20. Plinio Gonzalez, Branch K5 140,050

AGENTS

11. Don Collopy, Branch H1	\$64,620
12. Michael Nebeker, Branch C9	59,581
13. Jack Loewy, Branch 86	57,839
14. Greg Carter, Branch 46	57,664
15. John Misrasi, Branch 22	57,594
16. Lisa Caviness, Branch A1	57,412
17. Timothy Thompson, Branch K4	57,252
18. Mark Marcelo, Branch 33	56,813
19. Robert McClure, Branch F8	56,737
20. Manuel Redondo, Branch N5	55,236





Rookie Manager

The Top Rookie Manager has been a Manager for less than one year and is recognized by United American for the Branch's combined net annualized premium. **Andy Coutavas**, of Branch **N9** is February's **Rookie Manager of the Month.** The N9 team produced **\$109,711** of net annualized premium in February.

Good job, Andy! Keep your team producing at a high level!

Welcome & Congratulations to our new Branch Managers!

Cory Mitchell has been promoted to Branch Manager of the **J3 Branch.** Cory was previously a Unit Manager in Branch M6.

William Gray has been appointed Branch Manager of the new T7 Branch.

First Year Agent Production

Through February 2008, the following represent the Top Five Branch and Unit Managers with the highest First Year Agent production for the year.

Top 5 – Ist Year Branch Manager

I. Peter Schettini, Branch 39	\$576,229
2. Chris Villwock, Branch K4	\$391,154
3. Greg Gorman, Branch 86	\$367,284
4. Cody Webster, Branch M5	\$354,955
5. John Kampling, Branch 32	\$295,945

Top 5 – IstYear Unit Manager

I. Tanner Smith, Branch F8	\$338,903
2. Nicholas Boeschen, Branch 39	\$234,648
3. Ed Holbrook, Branch K4	\$220,742
4. Grecia Joyner, Branch R3	\$216,048
5. Ashley Frieden, Branch 40	\$197,608

Dedicated recruiting can take production to new heights!

Production Goals

When the monthly combined net annualized premium for your Branch exceeds the established record, a new goal will be established at the next \$25,000 increment above the actual production.

Branch Manager	Branch	Production	New Goal
Peter Schettini	. Branch 39	.\$376,043	.\$400,000
John Rundloff	. Branch H5	.\$128,115	.\$150,000
Michael Kiser	. Branch P7	.\$115,948	.\$125,000
Michael Taylor	. Branch R7	.\$66,153	.\$75,000
Thomas Smith	. Branch M7	.\$52,411	.\$75,000



BRANCH 01

Prescilla Abernathy Joseph Dodd BRANCH 02 Larry Anders Charles Ines

BRANCH 04 BRANCH 06

Roy Barnes Tracy Brewer Kevin Christian Terrence Fitzgibbon Julianne Gentry Phillip Hooper Chad Lane, U. Mgr. Jeffery Patrick David Watson

BRANCH 08

Danielle Bentley Monica Burgess, U. Mgr.

BRANCH 09 Jessie Hammer

BRANCH 10

Preston Burks Jeanne Butcher Alana Carter Lance Evans, U. Mgr. Kathleen Gage Wesley Isaacs, U. Mgr.

BRANCH 12 Terrance Banks

BRANCH 15

Brian Pederson, U. Mgr.

BRANCH 18 Sylvania Harrod

Cathy Holt Wanda Jackson

BRANCH 20

Thomas Apking William Hopkins, U. Mgr. Joshua Roberts

BRANCH 21

BRANCH 22 John Misarasi

Bret Schneiter, U. Mgr.

BRANCH 23 Susan Kraft BRANCH 24

BRANCH 25 BRANCH 28

BRANCH 30

Burhon Nabiyev Kellan Scheiber Jeremy Sesco

BRANCH 32 Everett Cape, U. Mgr. Kristi Hill Alfred Jackson John Kampling, Mgr. Craig Miller, U. Mgr. Tarina Nelson

BRANCH 33

Anousone Chanthavixay, U. Mgr. Ryan Cornelius Peter Guilfoyle Mark Marcelo Raymond Matthewson Edward McDonald, U. Mgr. Denise Murphy Ernestine Taylor

Evan Valek Patrick Walsh BRANCH 38

John Cox Penny Jones Michael Veale

BRANCH 39 Michael Boccella

Nicholas Boeschen, U. Mgr. Grant Chapman, U. Mgr. Annette Doyle Kenneth Long Robert Sanders Peter Schettini, Mgr. Michael Shaver Leonard Thompson Murat Uzer Bertha Washington BRANCH 40

SRANCH 40

Brandon Doucet Ashley Frieden, U. Mgr. Deanna Parrish

BRANCH 43

BRANCH 44 Sherry Williams BRANCH 45

BRANCH 46 Greg Carter

Jason Chichester Daniel Fisher, U. Mgr. James Goodwin, U. Mgr. Glenda Laska

BRANCH 47

William Wilson, U. Mgr. BRANCH 49 BRANCH 50

Jason Adams, U. Mgr. Robert Griffin Dena Grover, U. Mgr. Ryan Grow Steven Hargis, U. Mgr. Matthew Johnson Garry McGhee, U. Mgr. Catherine Meinecke, U. Mgr. Dennis Metzger Roger Olivea Brandon Roerick Eli Sledge

BRANCH 53 BRANCH 54

Stephen Demarie Kevin Soderquist

BRANCH 55 John Biersdorff, U. Mgr. Larry Bowman

BRANCH 59 BRANCH 60

John Bauer B M Morgan Glen Peacock Joann Spafford-Paak, <u>U. Mgr.</u>

BRANCH 61 BRANCH 62 Gerald Berger, U. Mgr.

Debbi Galvan BRANCH 63

BRANCH 66 Miki Caudle John Devenyns DeRoy Skinner, U. Mgr.

BRANCH 68 Valerie Barrow Stewart Ross, U. Mgr.

BRANCH 69 BRANCH 71

Ronald Daily Jamie Futrill, U. Mgr. Ana Owens

BRANCH 73 Branch 74

Richard Byrd, U. Mgr. Jiries Samander Katie Thomas

BRANCH 76 BRANCH 77 BRANCH 80 BRANCH 82 BRANCH 85 BRANCH 86

Brian Fowler, U. Mgr. Greg Gorman, Mgr. Alan Hall, U. Mgr. Steven Hamilton Jack Loewy Dennis Morin Damian Phillips Vincenza Rebecchi, U. Mgr. Andrea Vecchione Robert Williams

BRANCH 87 BRANCH 89

Douglas Langleben BRANCH 90

Vanessa Serra, U. Mgr.

BRANCH 91 Christiane Christensen Joanna Moralez Beverly White

BRANCH 92 Ryan Anderkin, U. Mgr.

Elizabeth Cornell Clensy Warren

BRANCH 93 Kevin Bynum

Harvey Williams

Alfred Tauss BRANCH 97 BRANCH 98

BRANCH A1 Lisa Caviness

Keith Cleveland, Mgr. Fred DiVittorio, U. Mgr. Danny Streeter

BRANCH A4

Billie Allen, U. Mgr. Sandra Taylor BRANCH A8 BRANCH B1 BRANCH B2 BRANCH B7

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*To qualify, you must have a Quality of Business rate of at least 60% from the 4th month persistency report (or a Decline/Cancellation rate of less than 25% from the convention report if a QOB rate is not available), have in-force premium growth over 12/07, have a credit balance in your personal account (Branch Managers must have a credit in the Z account as well), and be above minimum standards.



Nicholas Vanlangendonck, U. Mgr. **BRANCH C3** Marian Keith, U. Mgr. Lowell Mayo **BRANCH C5 BRANCH C6 BRANCH C9** Gary Allred Don Arnett, U. Mgr. Kevin Fackler James Garst Forrest Harris Julie Higgins Carson Hinds, U. Mgr. Andrew Losee Garridy McEwen, U. Mgr. Michael Nielsen Jeffery Van Yperen Scott Young **BRANCH D7 BRANCH D8** Barbara Brennan Gerard Conerly **BRANCH D9 BRANCH E1** Amanda Blackburn Suzanne Molt **BRANCH E4** Carolyn Thompson **BRANCH E6 BRANCH E9** Lillie Alford

BRANCH B8

BRANCH F1 BRANCH F2 BRANCH F3 BRANCH F4 BRANCH F8

Tanya Anspach Emily Fenemore Cynthia Forrest Chad Francis Brian Hill Robert McClure Regina Revello Michael Shabal Tanner Smith, U. Mgr. Richard Sovacool Daisy Vega, U. Mgr.

BRANCH F9

Theodore Martin BRANCH G1 Gregg Laroche, U. Mgr. Edmund, Malkoon

BRANCH G2 Taffy Devers BRANCH G4

Margaret Capalongo, U. Mgr. Merrilee Kittelstad

BRANCH G6 Phillip Shirley

BRANCH G7 Andrea Hoxie Quoc Nguyen Martha Sampson Kelly Wuthrich, U. Mgr. BRANCH G8

Heather Falls, U. Mgr.

BRANCH G9 David Anciso

BRANCH H1 Don Collopy

Connie Funchion Kelly Henry, U. Mgr. Jason Lucik, U. Mgr.

BRANCH H2 BRANCH H3 Rhonda Ivey BRANCH H4

Steve Nilson, U. Mgr. BRANCH H5

Bryan Foulk John Rundlof, Mgr. Edward Swartz, U. Mgr. BRANCH H6 BRANCH H8

BRANCH J1 BRANCH J2 Christine Heller BRANCH J3 BRANCH J5

BRANCH J6 BRANCH J7 Aleko Cook BRANCH J8

Barry Savransky BRANCH J9

BRANCH K1

Christopher Anderson, U. Mgr. Rena Arndt Jonathan Feld John Finkenstadt Cynthia Harris Steven Kelly David Lamb **BRANCH K2**

Michael Bedinger Brett Hoyt Thomas Mashaw

BRANCH K3 BRANCH K4

Elizabeth Bennett Raymond Culver Brett Fuqua Bobbi Gieseler Sarah Hillyard, U. Mgr. Ed Holbrook, U. Mgr Michael Keas Timothy Thompson Chris Villwock, Mgr.

BRANCH K5 Joseph Farmer Plinio Gonzalez, U. Mgr. Daniel Jones

BRANCH K6 Paul Hardie

Anthony Heintz Peter McCartney, U. Mgr. Stefan Meyer Sara Ruehr Sean Valley, U. Mgr.

BRANCH K7 Harold Barclay

Eula Kelso, U. Mgr. Alicia Vermillion BRANCH K8 BRANCH K9 BRANCH L3 BRANCH M1 BRANCH M2

BRANCH M3 John Drescher, U. Mgr. Angela Waters, U. Mgr.

BRANCH M4 BRANCH M5 Concetto Barone, U. Mgr. Susan Black Randall Campbell

BRANCH M5 CONT.

Allison Mohan Matthew Rednour Cherie Webster, U. Mgr. Cody Webster, Mgr. Amy Wells BRANCH M6

Raymond Casteline Joseph Sawyer

BRANCH M7 Daniel Pinyan

BRANCH M8 BRANCH M9

BRANCH N1 Jason Everett, Mgr. Roger Harrison

BRANCH N2 BRANCH N3 BRANCH N5

Redondo, Manuel George Taylor, U. Mgr.

BRANCH N6 BRANCH N7

Robert Carter BRANCH N8

BRANCH N9

John Frontcakas Kelly Paterson

BRANCH P1 Joshua Baxter, U. Mgr.

BRANCH P2 Branch P3

BRANCH P4

BRANCH P5 BRANCH P6

BRANCH P7

Rick Hill

Michael Kiser, Mgr. Ben Lee Robert Schildt, U. Mgr.

BRANCH P8 Alex Linzi, U. Mgr.

BRANCH P9

Vicki Westenskow BRANCH R1

Vincent Garcia

Dean Hanes BRANCH R2

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Qualifying to Cruise BROVALCARIBBEAN



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